



CaseHUB

From Operational Complexity To Orchestrated Case Flow

Access Barriers

Managing operational cases across multiple systems leads to slow resolution times, higher costs, inconsistent processes, limited visibility, and increased compliance risk. As case volumes continue to rise, teams need a smarter, unified way to work.

Solutions

CaseHUB is a future-ready, cloud-based enterprise case management platform built by trusted experts from the financial services industry. It orchestrates automation for disputes, fraud, and complaints within a single centralized platform, streamlining data and decisions, resulting in improved customer engagement and case resolution time.

The Foundational Platform



CaseHUB for Disputes

- Reg E compliance
- Agentic deployment for low-risk disputes
- Automated letters and ledger movements



CaseHUB for Fraud

- Streamline investigations across departments
- Auto-case creation from alerts
- SAR filing capabilities across various fraud types



CaseHUB for Complaints

- Omnichannel intake across all channels
- Cross-department complaints tracking
- Predictive and behavioral analysis

What You Achieve

✓ 40% Reduction in Case Handling Time

✓ Operational Cost Reduction

✓ Intelligent Fraud Prevention

✓ Enhanced Customer Satisfaction

CaseHUB is not just an operational upgrade; it is a strategic advantage for seamless case management, regulatory assurance, and account holder engagement.

Schedule a Demo Today

Quinte helps banks, credit unions, CUSOs, and fintechs solve operational complexity through an enterprise case management foundation and domain expertise.