

## QUINTE'S ServiceDESK FOR SEAMLESS DISPUTE MANAGEMENT

STREAMLINE DISPUTES,  
MINIMIZE LOSSES, AND  
ENHANCE TRUST



### OUR ServiceDESK

- Contact Center Support
- Back-Office Claims Processing
- New Dispute Creation (Including Voice Support)
- Dispute Management Over Call and Email

### WHY PARTNER WITH US?

- **Threshold Solution:** We've lowered the dispute threshold from \$200 to \$25, boosting efficiency and revenue.
- **24/7 ServiceDESK:** Our team is available 24/7, including weekends and holidays, ensuring seamless dispute management and operational excellence.
- **Loss Reduction:** Efficient dispute handling reduces financial losses by resolving issues promptly.
- **Compliance & Monitoring:** Our system ensures data security, privacy, and regulatory compliance, protecting sensitive information.
- **Increased Retention:** Early dispute resolution strengthens customer loyalty and boosts retention rates.

**RESOLVE DISPUTES EFFECTIVELY AND  
BUILD LASTING RELATIONSHIPS.**